

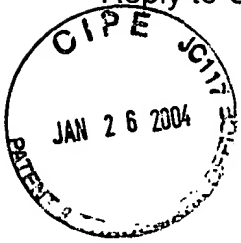
Serial No. 09/776,937

Response Dated 21 January 2004

Reply to Office Action of November 20, 2003

RESPONSE UNDER 37 C.F.R. 1.116 – EXPEDITED

PROCEDURE – EXAMINING GROUP No.: 2122



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

#14/16
(NE)
2-3-04
All

Patent Application

Inventors: **A.D. Flockhart**
E.P. Mathews
J.Z. Taylor

Case No.: **Flockhart 15-19-1**

Serial No.: **09/776,937** Group Art Unit: **2122**

Filing Date: **17 June 1999**

Examiner: **Chameli Das**

Title: **Customized Applet-On-Hold Arrangement**

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JAN 28 2004

Technology Center 2100

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

RESPONSE TO FINAL REJECTION

In response to the Office Action mailed on November 20, 2003,
designated as paper no. 13 in the case, please enter the following
remarks in the above-identified application.

Remarks/Arguments begin on page 2 of this paper.